



The Commonwealth of Massachusetts

DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

INVESTIGATION INTO SERVICE QUALITY GUIDELINES

D.T.E. 04-116

FIFTH SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY TO ALL ELECTRIC LOCAL DISTRIBUTION COMPANIES

Pursuant to 220 C.M.R. 1.06(6)(c), the Department of Telecommunications and Energy ("Department") hereby submits the following information request(s) to all electric local distribution companies ("LDCs") with respect to Investigation into Service Quality Guidelines, D.T.E. 04-116.

INSTRUCTIONS

The following additional instruction applies to this set of Information Requests.

1. Please serve a copy of the responses on Mary Cottrell, Secretary of the Department, one copy to the Service List, and one copy of the responses to Jody M. Stiefel, Hearing Officer. Submit copies of the Company's responses to the information requests to the Department by **10:00 a.m., August 5, 2005**. In addition to filing, all non-proprietary responses should be submitted by e-mail to dte.efiling@state.ma.us, jody.stiefel@state.ma.us, and to the e-mail address of any party required to be served.

Requests

DTE-LDC 5-1 Please refer to the alternative formula below for the Problem Circuit Remediation Index ("PCRI").

(8760-Circuit SAIDI) / 8760

Comment on the advantages and disadvantages of employing this formula over the previous formula as expressed in Attachment A of DTE-LDC 4-1 through DTE-LDC 4-6.